

## PRIVATE EDUCATION INSTITUTION-STUDENT CONTRACT

This Contract binds both the Private Education Institution (PEI) and the Student once both parties sign this Contract. If the Student is under eighteen (18) years of age, the Student will be represented by the Parent/Legal Guardian.

This Contract is made between:

- (1) Registered Name of PEI : \_\_\_\_\_  
 Registration Number : \_\_\_\_\_
- (2) Full Name of Student : \_\_\_\_\_  
*(as in NRIC for Singapore Citizen (SC) and Permanent Resident (PR) / as in passport for international student)\**  
 NRIC Number (for SC/PR)\* : \_\_\_\_\_  
 Student's Pass Number (if available)/Passport Number (for international student)\* : \_\_\_\_\_
- (3) Full Name of Parent/Legal Guardian\* (if Student is under eighteen (18) years of age) : \_\_\_\_\_  
 NRIC/Passport Number\* : \_\_\_\_\_

*\* Delete as appropriate by striking through.  
Where non-applicable, put "N.A.". Leave no fields blank.  
State all dates in the format of DD/MM/YYYY.*

### 1. COURSE INFORMATION AND FEES

- 1.1 The PEI will deliver the Course as set out in Schedule A to the Student, towards conferment of the stated qualification upon successful Course completion.
- 1.2 The PEI confirms that the Course has been permitted by the Committee for Private Education (CPE) and no amendments have been made to the Course as set out in Schedule A, unless otherwise permitted by CPE.
- 1.3 The Course Fees payable are set out in Schedule B and the optional Miscellaneous Fees in Schedule C.
- 1.4 The PEI considers payment made 7 days/~~month~~\* after the scheduled due date(s) in Schedule B as late. The PEI will explain to the Student its policy for late payment of Course Fees, including any late payment fee charged in Schedule C (if applicable) and any impact on Course/module completion (if applicable).

### 2. REFUND POLICY

#### 2.1 Refund for Withdrawal Due to Non-Delivery of Course:

The PEI will notify the Student within three (3) working days upon knowledge of any of the

following:

- (i) It does not commence the Course on the Course Commencement Date;
- (ii) It terminates the Course before the Course Commencement Date;
- (iii) It does not complete the Course by the Course Completion Date;
- (iv) It terminates the Course before the Course Completion Date;
- (v) It has not ensured that the Student meets the course entry or matriculation requirement as set by the organisation stated in Schedule A within any stipulated timeline set by CPE; or
- (vi) The Student's Pass application is rejected by Immigration and Checkpoints Authority (ICA).

The Student should be informed in writing of alternative study arrangements (if any), and also be entitled to a refund of the entire Course Fees and Miscellaneous Fees already paid should the Student decide to withdraw, within seven (7) working days of the above notice.

## **2.2 Refund for Withdrawal Due to Other Reasons:**

If the Student withdraws from the Course for any reason other than those stated in Clause 2.1, the PEI will, within seven (7) working days of receiving the Student's written notice of withdrawal, refund to the Student an amount based on the table in Schedule D.

## **2.3 Refund During Cooling-Off Period:**

The PEI will provide the Student with a cooling-off period of seven (7) working days after the date that the Contract has been signed by both parties.

The Student will be refunded the highest percentage (stated in Schedule D) of the fees already paid if the Student submits a written notice of withdrawal to the PEI within the cooling-off period, regardless of whether the Student has started the course or not.

## **2.4 Non-refundable Fee:**

The Course Application Fee is non-refundable under any circumstances. The Course Application Fee refers to the fee that the Student pays to the PEI for the sole purpose of processing the application form submitted so that the PEI can check if the Student meets the course admission requirements. The Course Application Fee does not have any fee component that is used to offset course fee payment. Course Fees are listed in Schedule B.

## **2.5 Bad Financial Standing:**

Bad Financial Standing (BFS) is imposed if students have any outstanding fee or charges. When it occurs, BFS is automatically applied to the student's record. If the student is in BFS, they will not be able to enrol for classes/examinations, will be discontinued access to LMS and self-services (e.g. Kaplan 360 app), and be refused eligibility for graduation and provision of results/academic transcript.

If students discontinue their unit/module enrolment, unit/module re-enrolment and/or re-admission will be refused until the outstanding balance, including late charges, have been paid in full. The PM Director may terminate a student's enrolment during the teaching period, on the grounds that the student has not paid the outstanding balance of fees or charges. A student whose enrolment has been terminated may be reinstated if the student pays in full the total outstanding fees and charges due.

**2.6 Student Policies:**

Student must abide by the policies communicated and can be retrieved via the following link.

- IT acceptable use policy at <https://www.kaplan.com.sg/student-policies/>
- Student code of conduct at <https://www.kaplan.com.sg/kaplan-student-code-of-conduct/>
- Attendance Taking and monitoring at <https://www.kaplan.com.sg/administrative-matters/>

**3. ADDITIONAL INFORMATION**

- 3.1** The laws of Singapore will apply to how this Contract will be read and to the rights the parties have under this Contract.
- 3.2** If any part of this Contract is not valid for any reason under the law of Singapore, this will not affect any other part of this Contract.
- 3.3** If the Student and the PEI cannot settle a dispute using the way arranged by the PEI, the Student and the PEI may refer the dispute to the CPE Mediation-Arbitration Scheme (www.ssg-wsg.gov.sg).
- 3.4** All information given by the Student to the PEI will not be given by the PEI to anyone else, unless the Student signs in writing that he agrees or unless the PEI is allowed to give the information by law.
- 3.5** If there is any other agreement between the PEI and the Student that is different from the terms in this Contract, then the terms in this Contract will apply.
- 3.6** If the Student or the PEI does not exercise or delay exercising any right granted by this Contract, the Student and the PEI will still be able to exercise the same type of right under this Contract during the rest of the time the Contract continues.
- 3.7** If this Contract is also signed or translated in any language other than English and there is a difference from the English language copy of this Contract, the English language copy will apply.

**SCHEDULE A**  
**COURSE DETAILS**

*Note: The information provided below should be the same as that submitted to the CPE.*

1) Course Title	
2) Course Duration (in months)	
3) Full-time or Part-time Course	
4) Course Commencement Date	
5) Course Completion Date	
6) Date of Commencement of Studies if later than Course Commencement Date <i>Note: "N.A." if both dates are the same</i>	
7) Qualification <i>(Name of award to be conferred on the Student upon successful Course completion)</i>	
8) Organisation which develops the Course	
9) Organisation which awards/ confers the qualification	
10) Course entry requirement(s)	
11) Course schedule with modules and/or subjects	
12) Scheduled holidays (public and school) and/or semester/term break for course	
13) Examination and/or other assessment period	
14) Expected examination results release date	
15) Expected award conferment date	

**SCHEDULE B**  
**COURSE FEES**

<b>Fees Breakdown</b> <i>[Note: shows full breakdown of total payable course fees]</i>	Total Payable (with GST, if any) (S\$)
Course fee	
<b>Total Course Fees Payable:</b>	
<b>No of Instalments:</b>	

**INSTALMENT SCHEDULE**

Instalment <sup>1</sup> Schedule	Amount (with GST, if any) (S\$)	Date Due <sup>2</sup>
1st instalment		
2nd instalment		
Etc		
<b>Total Course Fees Payable:</b>		

1. Each instalment amount shall not exceed the following:

- 12 months' worth of fees for EduTrust certified PEIs\*; or
- 6 months' worth of fees for non-EduTrust-certified PEIs with Industry Wide Coverage (IWC)\*; or
- 2 months' worth of fees for non-EduTrust-certified PEIs without IWC\*.

\* *Delete as appropriate by striking through.*

2. Each instalment after the first shall be collected within one week before the next paymentscheduled.

**SCHEDULE C**  
**MISCELLANEOUS FEES**<sup>3&4</sup>

Purpose of Fee	Amount (with GST, if any)(S\$)
Examples include late payment fees, replacement of student ID, retaking examinations	

3. Miscellaneous Fees refer to any non-compulsory fees which the students pay only when applicable. Such fees are normally collected by the PEI when the need arises.

4. The fees indicated above is subjected to change by Kaplan. Please refer to our website for the latest miscellaneous fees at <https://www.kaplan.com.sg/Misc-Fees-Policy>

**SCHEDULE D  
REFUND TABLE**

% of [the amount of fees paid under Schedules B and C]	If Student's written notice of withdrawal is received:
[•]	More than [•] days before the Course Commencement Date
[•]	Before, but not more than [•] days before the Course Commencement Date
[•]	Before, but not more than [•] days before the Course Commencement Date
[•]	Before, but not more than [•] days before the Course Commencement Date
[•]	On or after the Course Commencement Date

\* Kindly take note that as agreed between the University and the PEI, the PEI's refund policy as stated in this Schedule D will take precedence over the University's.

-----  
The parties hereby acknowledge and agree to the terms stated in this Contract.

**SIGNED by the PEI**

-----  
Authorised Signatory of the PEI  
Name:  
Date:

-----  
Seal of PEI

SIGNED by the Student

SIGNED by the Student's parent or legal guardian  
(if the student is under eighteen (18) years of age)

-----  
Name of Student:  
Date:

-----  
Name of Parent or Legal Guardian:  
Date: