

CHOOSE YOUR LEVEL **PART I** **PART II**

Study Packages*	Premium Package	Essential Package	SchweserNotes™ Package
Retail Price	\$S\$1,050 <input type="checkbox"/>	\$S\$525 <input type="checkbox"/>	\$S\$380 <input type="checkbox"/>
eVersion	Online/eBook	Online/eBook	Online/eBook
Instruction			
OnDemand Class	Online	N.A.	N.A.
Review			
OnDemand Review Workshop	Online	N.A.	N.A.
Online Mock Exam 1	Online	Online	N.A.
Online Mock Exam 2	Online	N.A.	N.A.
Schweser's Secret Sauce®	eBook	N.A.	N.A.
Core			
Activity Feed	Online	Online	N.A.
Checkpoint Exams	Online	Online	N.A.
InstructorLink	Online	Online	N.A.
QuickSheet	eBook	eBook	eBook
Resource Library	Online	Online	Online
SchweserNotes™	eBook	eBook	eBook
SchweserPro™ QBank	Online	Online	N.A.
Topic Quizzes	Online	Online	Online
Pass Guarantee^			
Schweser's PassProtection™	√	√	N.A.

Individual Products*	Format	Retail Price
Online Mock Exam <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4	Online	\$S\$78 <input type="checkbox"/>
Online Mock Exam Bundle (1 - 4)	Online	\$S\$265 <input type="checkbox"/>

*Only electronic version is available for all Study Packages and Individual Products. Subscriptions will expire on the respective exam days in May, August, November.

^Pass Guarantee: Please refer to the PassProtection terms and conditions at <https://www.schweser.com/frm/pass-protection>

All prices are inclusive of Goods and Services Tax (GST) at the prevailing rate. Refer to T&C on page 2 of this factsheet. Kaplan Higher Education Academy (KHEA) reserves the right to adjust our fees based on the applicable GST rates provided under the Goods & Services Tax Act 1993.

KAPLAN SCHWESER FRM® STUDY MATERIALS ORDER FORM 2023

EXAM SITTING May 2023 Aug 2023 Nov 2023 Order No.:

My FRM® Registration No. is

Kaplan Student? Yes No. If yes, please indicate your CT No.:

Personal Information (All fields MUST be completed in full and BLOCK letters)

Title	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Mdm <input type="checkbox"/> Ms		
Full Name as in Passport (Please underline surname)	<input type="text"/>		
NRIC / Passport No.	<input type="text"/>	FIN No.	<input type="text"/>
Date of Birth	Day <input type="text"/>	Month <input type="text"/>	Year <input type="text"/>
Company Name	<input type="text"/>	Designation	<input type="text"/>
Local Address	Blk <input type="text"/>	Street Name <input type="text"/>	
	<input type="text"/>	Unit <input type="text"/>	Postal Code <input type="text"/>
Nationality/ Pass Type	<input type="checkbox"/> Singaporean <input type="checkbox"/> PR <input type="checkbox"/> Work Permit <input type="checkbox"/> Employment Pass <input type="checkbox"/> S Pass <input type="checkbox"/> Others:		
Tel (Home / Office) +65	<input type="text"/>	Tel (Mobile) +65	<input type="text"/>
Email Address	<input type="text"/>		

Mode of Payment Cash NETS Visa / Mastercard / Amex Cheque No.: Payable to "Kaplan Higher Education Academy Pte Ltd"

Kaplan Schweser Product Terms and Conditions:

Please refer to Schweser's website on the general terms and conditions at <https://www.schweser.com/help/terms-conditions/>

• **General:** All fees quoted are inclusive of Goods and Services Tax (GST) at the prevailing rate unless otherwise stated and must be paid in full. The prevailing GST rate from 1 January 2023 to 31 December 2023 is 8%. From 1 January 2024, the GST rate will increase to 9%. For more information on the GST revision, please refer to the Inland Revenue Authority of Singapore (IRAS) website at <https://www.iras.gov.sg/taxes/goods-services-tax-gst/gst-rate-change-for-consumers1>

• **General Schweser Return Policies:** <https://www.schweser.com/help/return-policy/> • **Refund/Cancellation/Product Return Policy:** Purchases of product packages, downloads, eBooks, electronic and online products/services, extended online access and purchases from previous year sales are final and non-refundable. Cancellation or return of any individual component contained within a product package will require the remaining items to be charged at full retail value plus S\$54 administrative fee. All associated shipment costs, including duties, customs and/or brokerage fees, are non-refundable and are the responsibility of the customer.

• Returns of print materials will be accepted within 14 days of the delivery date. No returns will be accepted less than 30 days prior to the exam date, regardless of when the order was delivered. All returns are subject to a restocking fee of S\$54. Materials must be returned in like-new, resalable condition and in the original packaging and/or shrink-wrap in order to be considered for a refund. • Requests for orders to be cancelled after processing will result in a S\$54 restocking fee deducted from the refund. If the order has been shipped and is in transit with courier service, this will result in the shipping costs being deducted from the refund amount, in addition to the S\$54 restocking fee, once the order has been returned. • You must contact Kaplan Higher Education Academy via phone number +65 6733 1877 or email contact.sg@kaplan.com to obtain a Refund Form that is to be included with items being returned. Refunds will be issued via the original payment method within **30 business days** after the return is received. • Please return the materials along with a copy of the original invoice and Return Form to: **Kaplan Higher Education Academy - Kaplan City Campus @ Wilkie Edge, 8 Wilkie Road, Level 2, Wilkie Edge, Singapore 228095**

• **Program Cancellation/Refund Policy:** (In-Class and Online) Refunds will be issued, not inclusive of S\$108 processing fee, if the cancellation request is received by Kaplan Schweser at least 30 days in advance of the program/review start date. No refunds can be granted if cancellation occurs less than 30 days prior to the program/review start date, or if a registrant fails to attend. For more information regarding administrative policies such as Complaint and Refund, please contact our office at +65 6733 1877. • **Online Product Cancellation/Refund Policy:** Cancellation requests for SchweserPro™ - Online Version will be accepted within the first 10 days of online access being granted. Refunds will be issued, not inclusive of S\$54 administrative fee, and the amount may be prorated as determined based on the extent of usage of online resources. After the expiration of this 10-day period, no refunds will be granted. No cancellation requests will be accepted less than 30 days prior to the exam, regardless of when online access was granted. • **Discount/Refund Policy:** Requests for discounts/refunds will be considered within 30 days of the date your order is processed for fulfillment. We are unable to honor discounts or issue refunds for orders processed beyond that time frame. Discounted pricing may not be combined with any other offers, discounts or promotions. Please note: Terms and conditions are subject to change without notice, please review periodically. • **Confidentiality Clause:** This information you have provided will be treated with the strictest confidentiality and in accordance with the Kaplan Privacy Policy (<https://www.kaplan.com.sg/privacy-policy/>). By signing this form, you give consent to our use of your information.

• **Schweser's Commitment to Your Success in the FRM® Program:** Nothing in life is guaranteed. That's why we offer PassProtection™. We are so confident that your dedication and our study materials will help you pass the FRM exam, that should you need a second chance, we will pay for your entire exam prep package for your next exam sitting. To be eligible for a full package rebate, you must meet the following criteria:

- Have previously purchased an Essential or Premium package.
- Answered at least 50% of your available online questions (i.e., QBank, Topic Quizzes, Checkpoint Exams and Mock Exams). To receive credit, your answers must have been entered into the online platform. Written answers will not count toward your total questions answered.
- Are registered to retake your FRM® exam.

If you meet these criteria, you qualify for one of the following offers:

- Receive the same online study materials as included with the prior exam prep package purchased free of charge for your next exam sitting.
- Receive updated online materials based on the prior exam prep package purchased if you are retaking the exam in the next curriculum year.
- If you purchased an Essential package, you can get access to expert-led instruction and review by upgrading to a online Premium package for S\$158.50.

If you purchased an Essential or Premium package but did not answer at least 50% of your available online questions, you qualify for one of the following offers if you are registered to retake your FRM® exam:

- Extend access to your online study materials for S\$78.50 if you are retaking the exam in the same curriculum year.
- Receive updated online study materials based on the prior exam prep package purchased for S\$158.50.

• **Pre-Orders:** We will notify you to collect the available products via phone/email when it arrives in Singapore. Original receipt must be presented for collection. We strongly advise you to pre-order your materials. If you are unable to self-collect, you may authorize (in writing) a third party to collect on your behalf, and the person must present the original receipt. • **Walk-In Purchase:** Products may not be fully available for walk-in purchase. • **Copyright:** Kaplan Schweser's study materials are protected by the laws of copyright of the United States and other countries throughout the world. Unauthorized reproduction of these materials, or portions thereof, in any form whatsoever, is strictly prohibited. • Terms and conditions are subject to change without notice.

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Attended By:

Collected: Level: Student:

Yes 1 Yes

No 2 No

Partial

Items Collected:

Activation Date:

Attended By:

Discounts:

Signature: Date:

Attended by:

All information contained in this brochure is accurate at the time of publication (March 2023). KHEA reserves the right to vary this information should the circumstances so require. Kaplan Higher Education Academy | CPE Registration Number: 199409389H | Period of Registration: 20 May 2022 to 19 May 2026

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Cert No.: EDU-2-2023
Validity: 20/1/2019 - 19/1/2023